



<https://bitplus.co.in/job/hr-software-implementation-support-engineer/>

## HR Software Implementation & Support Engineer

### Requirements

- Strong Knowledge on HR Modules i.e. Payroll, Time Attendance, Leaves, Performance Management , Training
- Should have Minimum 3 years of experience on HR Products
- Should be Passionate about learning New Functions
- Analytical mind-set & good problem-solving skills
- Should be willing to Travel within Country or out of country

### Responsibilities

- Work Closely with Project Manager for Installation , Configuration & Troubleshooting of Human Capital Management System
- Assess/evaluate client requirements against scope of project, manage project plan and schedule
- Should be responsible for installation & networking of different types Biometric Hardware
- Ensure customer satisfaction through follow-up, client responsiveness, and thorough communication.
- Troubleshooting Software/Hardware/Networking/OS related queries of our global customers Over Phone which involves working in different time zones
- Design Reports & Make Changes in Print Formats  
Attend to Support Calls
- Visit Customers for Support & Training activities Collaborate with several teams (e.g. software development,testing,engineering,sales) to achieve our common goal of solving our customer problems and enhancing our products

### Hiring organization

Bitplus Solutions LLP

### Employment Type

Full-time

### Industry

IT

### Job Location

Ahmedabad

### Date posted

November 21, 2022

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