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HR Software Implementation & Support Engineer

Requirements

- Strong Knowledge on HR Modules i.e. Payroll, Time Attendance, Leaves, Performance Management , Training
- Should have Minimum 3 years of experience on HR Products
- Should be Passionate about learning New Functions
- Analytical mind-set & good problem-solving skills
- Should be willing to Travel within Country or out of country

Responsibilities

- Work Closely with Project Manager for Installation , Configuration & Troubleshooting of Human Capital Management System
- Assess/evaluate client requirements against scope of project, manage project plan and schedule
- Should be responsible for installation & networking of different types Biometric Hardware
- Ensure customer satisfaction through follow-up, client responsiveness, and thorough communication.
- Troubleshooting Software/Hardware/Networking/OS related queries of our global customers Over Phone which involves working in different time zones
- Design Reports & Make Changes in Print Formats
- Attend to Support Calls
- Visit Customers for Support & Training activities Collaborate with several teams (e.g. software development,testing,engineering,sales) to achieve our common goal of solving our customer problems and enhancing our products

Hiring organization

Bitplus Solutions LLP

Employment Type

Full-time

Industry

IT

Job Location

Ahmedabad

Date posted

November 21, 2022

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